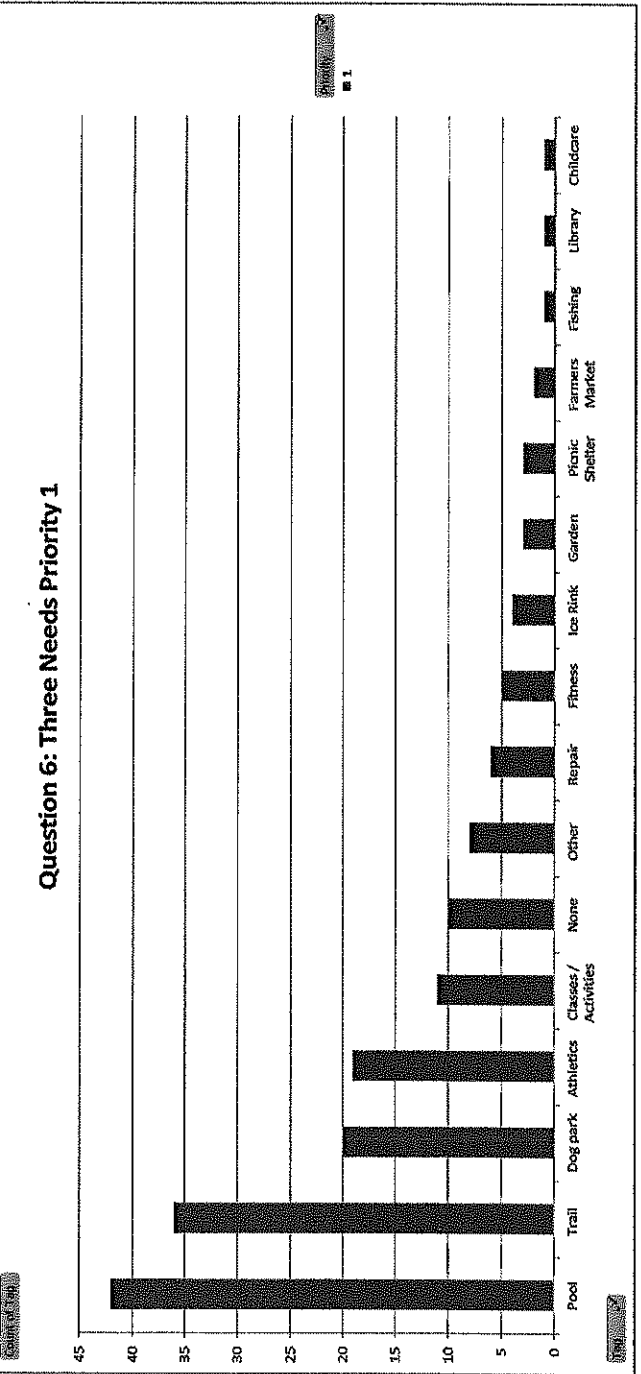
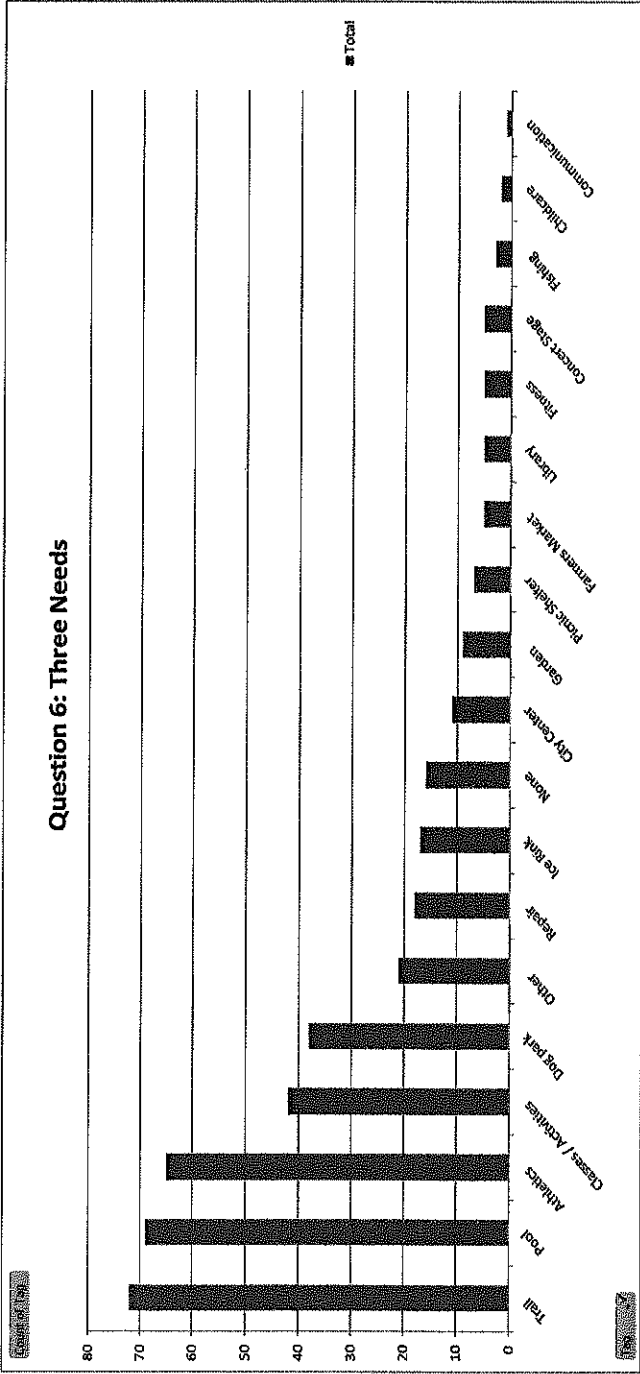
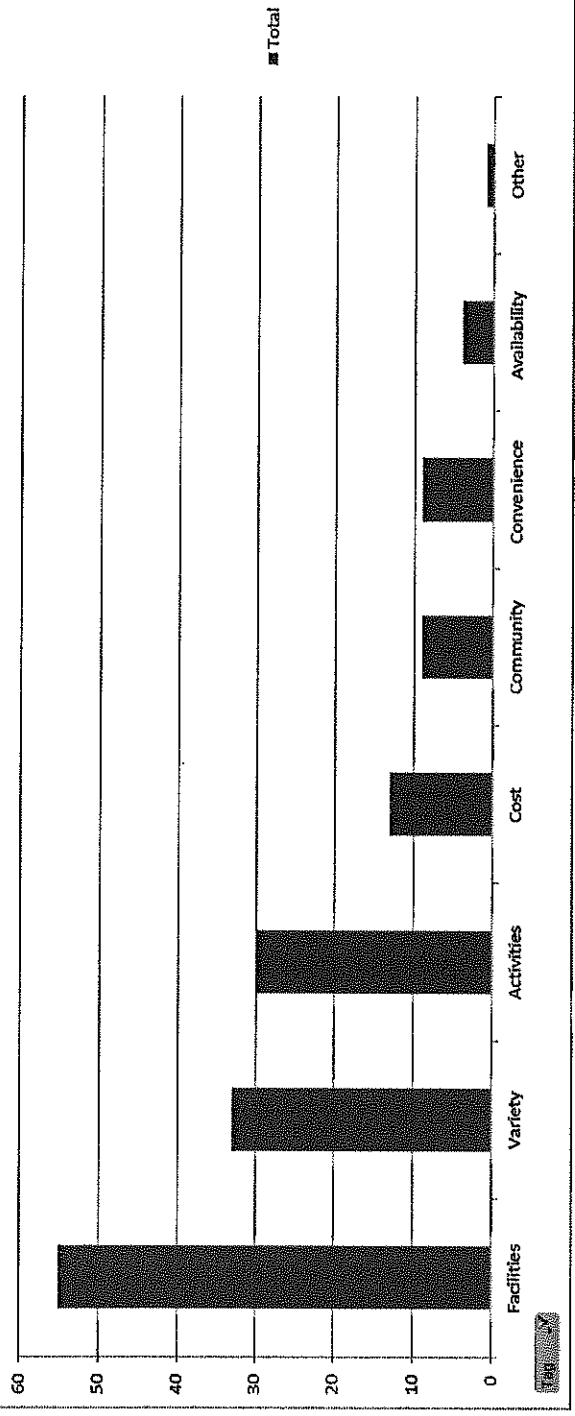


Corrections & Comments

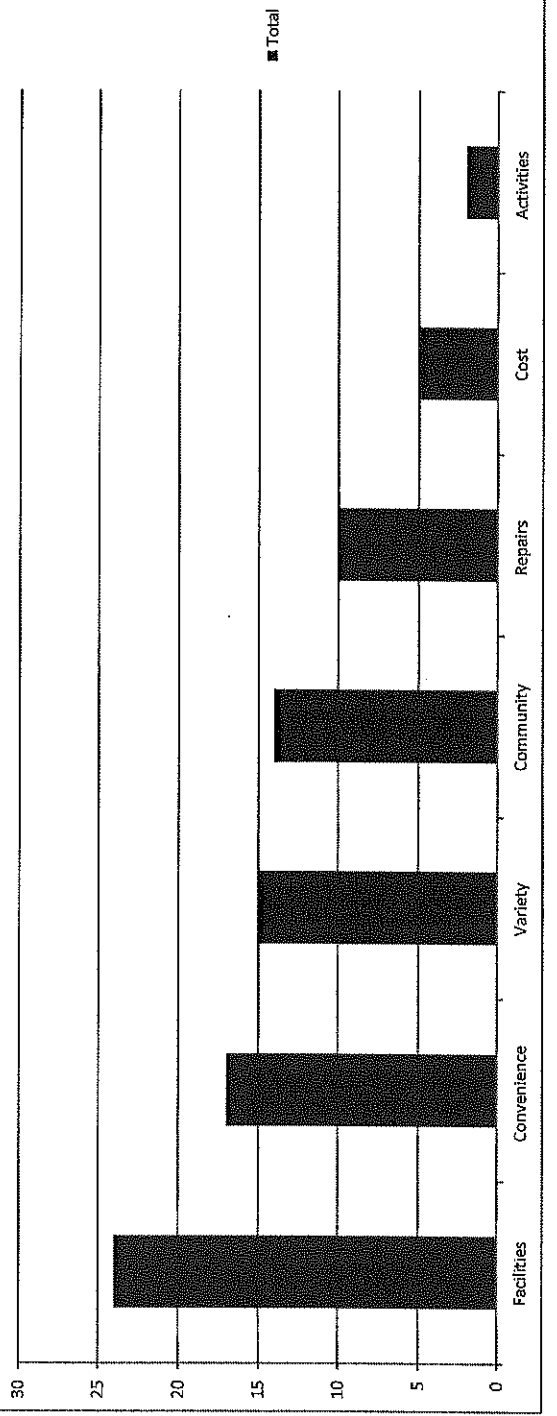
For Ques. 6, 7 & 10



Q7 Best Opportunities



Q7 Least Opportunities



Q7 What do you like best about the Jackson Parks & Recreation Department's parks & recreation opportunities? AND What do you like least about the Jackson Parks & Recreation Department's parks & recreation opportunities?

Best	Tag	Least	Tag
All the activities	Activities	no dog park in the community	Facilities
Availability	Availability	Least- Majority of offerings seem to be tailored primarily to elderly demographic	Variety
Availability of pickleball and the courteous staff	Availability	Least- outdated shelters/facilities	Repairs
Best - lots of choice for enrichment classes	Variety	least - seems to need a larger space at times	Facilities
Best - the diversity of activities and events for people of all ages.	Variety	Least- dividing town and village	Community
Best- affordable classes and facilities	Cost	Least...no swimming pool.	Facilities
Best- Events throughout the year at Jackson park.	Variety	could improve the fields.	Repairs
best- it offers opportunity for all ages	Variety	Worst: Splash Pad (too noisy or should be for residents only)	Facilities
Best- The increasing variety/ amount of programs.	Variety	Least: No indoor walking track	Facilities
Best- variety	Variety	Least: have to use West bend facilities for some classes offered	Convenience
Best, wide range of available options & Friendly rec workers	Variety	least: most programs and activities are aimed at children. need more adult activities/programs	Variety
Best...soccer fields	Facilities	Least: needs more activities at the ghoul gaia geared towards older children (ages 6+)	Variety
Best: Adult fitness classes (Wendy!)	Activities	Least: low participation	Community
Best: Classes and opportunities to meet people	Activities	Least: not as much of a variety of choices of activities as some of the other cities in the area (especially for youth)	Variety
Best: parks in close proximity and updated equipment	Convenience	Least- not enough space for more sport activities	Facilities
best: the variety of programs and activities	Variety	Least-No swimming pool	Facilities
Best: variety of playgrounds, sports fields and skatepark	Variety	Worst - no 4k wrap around	Facilities
Best: wide variety	Variety	More pickleball, especially tournaments.	Activities
Best: Nice community center/facilities	Facilities	Not a huge variety of activities	Variety
best-Availability	Availability	Gym is hard to rent.	Convenience
Best-clean facility, available to the public	Facilities	the gym is hardly ever open to the public. Let it be used!!!!	Convenience
Best-cost	Cost	The program/facility has greatly expanded from the original purpose by the VILLAGE, not the town.	Community
Clean facility and great lighting: super close to home	Facilities	no swimming pool	Facilities
	Convenience	outdoor parks least	Facilities
Commitment to our community		I don't like the fact that the gym is not available early mornings for walking. I think the girls basketball should be handled by the schools they attend. All schools have gyms.	
Cost Classes	Cost	least is not enough open gym for basketball	Convenience
Cost is very reasonable	Cost	Lack of things for older kids, young adults	Convenience
Cost.	Cost	I didn't know that we had biking and hiking trails so more education on what Jackson has to offer would be beneficial.	Variety
Disc golf	Activities	I don't like that there are always the same programs and events.	Community
Diversity of offerings	Variety	I believe the programs could be income based so that they can be more affordable for people with less income.	Variety
Easily accessible, something for every age group	Convenience	. I hear rumors of drug activity at the skate park, so that would be the least.	Cost
			Community

Everything	Activities	Some programs seem a bit expensive for the short duration of them.	Cost
exercise classes computer classes like best	Activities	. As a senior, I am not interested in most of the activities sponsored by the Parks & Recreation Department.	Variety
Fitness center - best	Facilities	the lack of creative classes for seniors, least	Variety
fitness center best	Facilities	I dislike that we do not have a longer walking/biking path	Facilities
Fitness center	Facilities	I am very disappointed in the condition of the tennis courts.	Repairs
Fitness classes offered, hickory park walkway	Activities	We love the splash park it's a great thing for the community, but in the last few years it has become too overcrowded with people from outside the community, school groups, large parties, etc that it is difficult for the younger kids to enjoy.	Convenience
Fitness for all ages	Activities	I would like a indoor swimming pool with lessons and water park	Facilities
Flag football program-we like!	Activities	I'd prefer the community center be open on weekends especially for children and teens	Convenience
Friendly staff, nice facilities and activities	Facilities	wish they would switch it up a little bit so it's not the same thing every year.	Variety
Friendly, affordable - best Pedestrian accessibility - worst	Cost	We would like to look forward to new things.	Facilities
Glad the town is also involved	Other	I dont care for the old playground at Jackson park.	Community
Good variety and schedule, affordable pricing, friendly staff	Variety	I wish there was more of a FB/Email Presence- if you don't constantly check the guide, you are not aware of what classes are up coming or what group fitness classes are available on a given night, etc.	Facilities
great playground/splash pad park area in the middle of the family heavy developments	Facilities	Wish we had an indoor sports complex to accommodate soccer, baseball, and football in the winter on turf	Community
Great to have a community center	Facilities	I'm a little disappointed w the new all inclusive park design. My disabled granddaughter fell off walk/ platform that ends by monkey bar/ladder. not enough user friendly items for CP child	Convenience
Great to have the facility with all programs offered in the community.	Facilities	I wish there were more classes for those that work during the day.	Convenience
Hickory park & Splash park- most	Facilities	Would be nice if there was a park primarily dedicated to baseball and one primarily dedicated to soccer as the soccer fields are in 3 different parks and not in the best shape and there are 2 good diamonds in Jackson park but the others there and at Hickory are in poor shape.	Facilities
I enjoy the fitness room & would really enjoy hands on arts & craft type classes on Saturday afternoons	Facilities	Least - flag football unorganized	Activities
I feel they offer a lot for the size of the community and its nice when they partner with other communities.	Facilities	dislike that many of the programs for seniors are during the day. Am unable to attend due to being a working senior.	Convenience
I just love Jackson and the community!	Community	Like splash pad but feel non residents make busy... charge a fee for them to use to help limit business?	Community
I like all that it has to offer, a wide variety for young and old	Variety	Least, does not offer daytime yoga, pilates classes	Convenience
I like be able to walk in the gym in the winter months.	Facilities	Wish were more classes offered in the evenings for working people.	Convenience
I like being able to rent the pavilions	Facilities	Sometimes the cost is a little high.	cost
I like having a fitness center close to home.	Convenience	Dislike: Dissemination/communication of events are too outdated. Need to have better means of notifying people of events.	Community
I like that it is nearby.	Convenience	miss the parade.	Community
		Do not like uneven soccer fields	Repairs

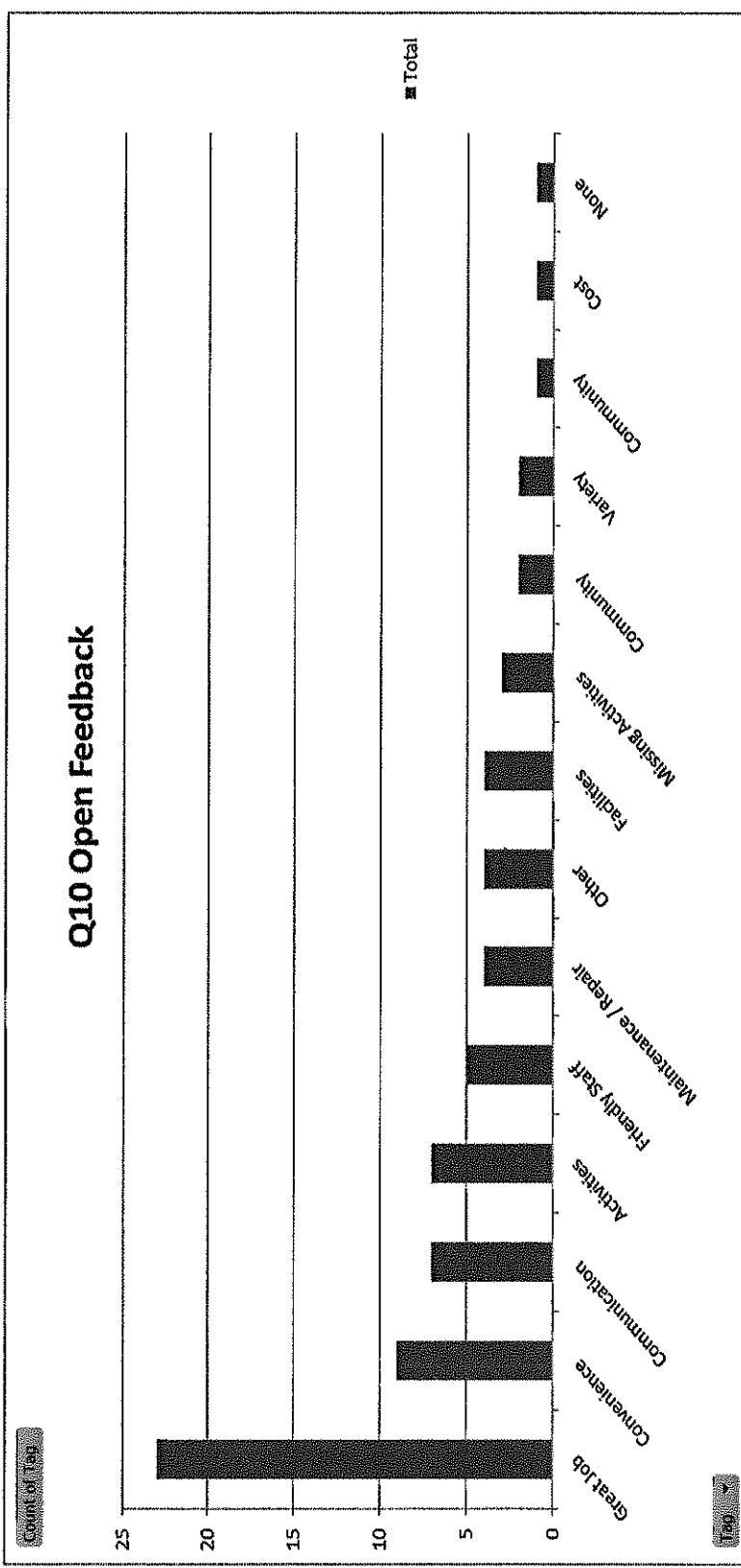
I like the 5ks that they run for the families	Activities	Could use updated weight machines. We would love to see an indoor pool.	Facilities
I like the bus trips to Chicago	Activities	Could use improved Xmas Lights	Repairs
I like the community feel and all the offerings.	Community	Would love something for my kids to love next after we outgrow the splash pad.	Facilities
I like the fitness and walking programs For seniors best. I like the splash pool for my family picnic in the park	Activities	Wish that the facilities at Jackson Park got more attention - the tennis courts are run down, and I don't see them get used very often. The shelters are starting to fall apart, and the simple wooden stage for live music and presentations just isn't modern. I'd love to see some funding and attention go to the shelters, a new stage/concert shell, and either properly refurbishing the tennis courts, or using that large space for something that would get much more use, and is easier to keep up.	Repairs
I like the fitness center most	Facilities	Least-how crowded the splash park gets from daycares and lack of classes for school age kids in summer	Community
I like the low cost of what is offered, and the wide variety of what is offered for being such a small village. Likewise, I like that when the village can't offer something on their own, they co-op with a neighboring community to offer it.	Cost	Least- no connection to other bike trails	Facilities
I like the new playground at Hickory Park, running path around Hickory Park, splash pad, and open gym times at the JCC.	Facilities	least are events and activities for middle aged people	Variety
I like the number of parks and ease of access.	Convenience	least would be the skate park	Facilities
I like the number of youth programs that are offered.	Variety	Least: Dance class cost is pretty expensive	Cost
I like the parks and splash pad.	Facilities	No one uses the tennis courts because they are so bad...if they were fixed they would be great for tennis and pickle ball leagues	Repairs
I like the variety of activities offered	Variety	not much for hiking or jogging trails	Facilities
I like the variety of activities offered. It is nice that a booklet is mailed out instead of only listed on the website	Variety	Not sure if you have anything to do with the circus but I think research needs to be done as that Circus has many violations in regards to animal safety. Bring the WCHS and have the dogs that need homes available to see in the park in an exciting event where people can interact and see personalities.	Community
I like the wide variety of programs offered at the community center.	Variety	Least like the emphasis on the splash pads and nothing much for teens and adults, elderly outside activities.	Variety
I like there is a lot of family activities,	Variety	The activities we would like to enroll our children in are not offered at convenient times if you are working and they are still a bit expensive in our opinion.	Convenience
I like youth programs the most.	Activities	Some programs I would be interested in are offered seldom or full when I try to sign up.	Convenience
I love all the sports and fitness options for youth and adults; I enjoy the special programs and activities such as the Glo Run, Beer Gardens and Halloween Bash;	Activities	Want more offerings	Variety
I LOVE everything it has to offer! Family based events and community activities.	Activities	I wish there was more offered on week days for preschoolers during the day.	Convenience
I love the boys n girls club for my grandson.	Activities	The tennis courts are in dire shape. We don't allow our high school tennis players play there for fear of tearing an ACL or other injury. Would love to see these repaved.	Repairs

I love the park , splash pad and classes that are available	Facilities	During the summer on the music nights and events including bier garden, HAVE NON ALCOHOLIC DRINKS LIKE SODA, WATER ETC!!!! We wanted eat but ended up leaving because there wasn't even water!!!!	Community
I love Tot Time, 4k splash pad, play grounds.	Facilities	The pavilions are all ran down they need to be painted and cleaned. I would love to see more things going on in the parks like softball tournaments and so on and so forth	Repairs
I think the park and rec department offers a good variety of activities inclusive playground!	Activities	The least liked thing is being shuffled around the building for programming.	Facilities
Interested in improving the community.	Facilities	My least favorite is the funding allotted.	Cost
Jackson park and Hickory Lane park and the community center is pretty nice. JPRD does a very good job of offering a broad range of activities for all age groups.	Community	It would be nice if some classes (crocheting for example) were available at night or on weekends for working individuals.	Convenience
Like - all the diverse things to do.	Facilities	but nothing aquatic is offered and when kids are bullied during classes, the instructors do not step in to stop the bullying. There should be a zero tolerance policy	Community
Like best the classes offered	Activities	Sometimes the times for indoor walking at the center get bumped.	Convenience
Like many of the programs but	Variety	They haven't invested in more walking/hiking/biking trails	Facilities
Like the cost of the fitness center, friendly staff	Activities	They made Hickory park (which was a good senior park) a kids park and now you never see older people there anymore.	Facilities
Like the facility and classes.	Activities	Upkeep of existing areas/ maintenance needs work.	Repairs
Like the variety of programs offered	Cost	Least I would say that my 2.5 year old twins barely have classes that they can do for their age group.	Variety
Location and limited programs	Facilities	often class size is full and can't sign up	Convenience
Like: cost of park shelters are affordable compared to other villages/towns.	Convenience	but not enough activities for all age groups.	Variety
Love Action In Jackson....		lack of walking trails	Facilities
Love splash pad	Cost		
Love splash pad	Community		
Love the classes and events!	Facilities		
Love the fitness center.	Facilities		
Love the low cost and convenient times!!	Activities		
Love the park	Cost		
Love the parks and splash pad.	Facilities		
Love the splash pad, updated park.	Facilities		
Love the range of activities and the community center. Parks are always well maintained. Cost of classes is so reasonable.	Variety		
Love the sports fields for soccer, baseball, the splashpad, the new HICKORY PARK PLAYGROUND!!!, special events for families, and Community Center.	Facilities		
Low taxes and low taxes	Cost		
Main interest is pickleball at Community Center, as older adult provides both social outreach plus physical fitness	Activities		
Meals on Wheels - best Outing Programs for Seniors-Weakest	Availability		
Meeting rooms are neat and the staff is outstanding. Very helpful	Facilities		

Most— new hickory park equipment and classes for young children	Facilities
Most- parks	Facilities
Most the prices,	Cost
Most, would be Hickory lane park and the	Facilities
Most: Jackson Splash Pad and Park is a great area to spend time at.	Facilities
Nice facility and a good assortment of classes	Facilities
Nice shelters/bathrooms	Facilities
Nice variety	Variety
Number of and access to nearby parks	Convenience
open space along Jackson Drive is nice,	Facilities
Our family loves he splash pad and the park next to it.	Facilities
Overall the variety of programs is fantastic!	Variety
Parks are nice, dance classes good	Facilities
The friendliness is a bonus!	Community
Prices. Time available at night	cost
Senior events and great customer service.	Activities
Programs are well organized	Activities
So many offerings for all age groups.	Variety
Special events	Activities
Splash pad and splash park	Facilities
Splash park and playground best.	Facilities
Staff very nice	Community
Teams up with slinger	Community
The community center is great for meetings, holding banquets, etc.	Facilities
The community center, Hickory Lane Park	Facilities
The enrichment activities are the best	Activities
The events are great like Gould gala and easter eggs.	Activities
The fitness center	Facilities
The indoor Pickleball at the Community Center	Facilities
The options in programs is great. The JACC is a great facility that we have utilized many times. We love going to the parks to play as	Variety
The people at the Park and Rec are wonderful. They are part of the reason we love living in Jackson. There are an abundance of great programs, and opportunities within our quaint village. So proud of our community.	Community
The programs that are offered to all ages within the center.	Variety
The quality of the Jackson Center, the staff and cost of programs	Facilities
The staff is fantastic. Love being able to bring my grandchildren to parks for exercise and fun.	Community
The toddler programs are very good.	Activities
The variety of programs available is wonderful.	Variety
There are a lot of different sports opportunities offered	Variety
There are quite a few for seniors.	Variety

They always have plenty of activities and events at the rec center	Variety
They have a good number of parks.	Facilities
Updated park	Facilities
Variety of programs offered, indoor pickleball, Senior activities, walking classes by Nancy Goede, workout facility and gym. We enjoy everything.	Variety
very close to home	Convenience
walking paths	Facilities
we like the fitness center	Facilities
We love the beer gardens by the parks!	Facilities
We love the special events, the parks, and the splash pad	Activities
Zumba	Activities
Wonderful playground and splash pad and excellent programs offered.	Facilities
variety for all ages	Variety
variety of programs for senior citizens	Variety

Q10 Open Feedback



Q10 Please offer any other comments you would like to add that will assist the Jackson Parks & Recreation Department in serving you better:

Tag

cooking classes	Activities
flea markets on weekends would be cool. NO NEED for action in Jackson. worthless event. a beer tent and bands, not a good family friendly image or attraction.	Activities
I wish they offered a 'Home Alone' course at the JACC.	Activities
I would like to see more cooking .Health support courses offered in the evening for those of us who work full time	Activities
Start a youth volleyball program for girls in 1st through 3rd grade	Activities
We love the soccer program in Jackson!	Activities
You see the interest in pickle ball at the community center it would be great to play outside in summer	Activities
Enhanced marketing for new residents might increase participation, we had no idea the offerings without neighbors "word of mouth"	Communication
I guess just more advertising of all the different activities	Communication
Love Jackson! I feel like I miss out on activities due to lack of knowledge. Maybe more advertising to promote the offerings.	Communication
Maybe have just a suggestion box or talk to the front desk people their ideas what they would like to see. Not everyone fills out these questionnaires.	Communication
Monthly newsletter	Communication
More communication	Communication
Other than web site, not able to get information easily and the county fliers, again, aim more for children.	Communication
See comment that the Village has greatly expanded the purpose of the facility. The Village should pay most of the cost.	Communication
Continue to work to improve facilities and programs. Make the Town pay their fair share of the Parks and Rec agreement and not just pick some arbitrary number they feel like paying that has no basis in the signed agreements between the communities.	Community
The splash pad is over-used by non-residents and large outside groups (such as daycares). With having these large groups at the splash pad, Jackson families are pushed out. The same goes for the new playground. There should be a fee for large groups using these facilities.	Community

Forgot to mention it'd be nice to have an open gym time to practice basketball especially in winter.	Convenience
Have early AM walking sessions.	Convenience
Having it on a Saturday just makes more sense.	Convenience
I really think offering Saturday afternoon classes would be a hit. something like learn to crochet, board signs, cardmaking or scrapbooking, terrariums, wreath making. just to name a few	Convenience
I wish it were open later on Saturday.	Convenience
I'd like to see more youth programs available earlier in the evening 4 to 5pm.	Convenience
More programs for 2-4 kids during the week	Convenience
Stop acting like opening the gym up will wreck the floor, you let bands play on it.	Convenience
YES! HALLOWEEN ON SATURDAY AND HALLOWEEN DECORATION CONTEST.	Convenience
Some events are quite expensive	Cost
I know this doesn't fall under your jurisdiction...but WE NEED A LIBRARY! I'm frequently stopping at libraries in communities so much smaller than ours. Jackson is great and all, but without it's own 6-12 school, it's own library, a lack of a "downtown", etc., it doesn't really have an identity. Jackson often just feels like a subdivision for West Bend. A library would be a great start (and I wish the plans for the new Public Safety Building) would've included a library, similar to what Lomira built a few years ago, and similar to what a lot of communities our size offer.	Facilities
It would be awesome to have an ice rink with cooling coils to make it worth it!!	Facilities
Please consider a pool very nic for young and old	Facilities
Safer way for pedestrians to cross highway 60 at Jackson Dr. Even though there are traffic lights, it is not a safe intersection to cross and places a divide across the village to access Hickory Lane and Jackson Parks safely	Facilities
A cheerful greeting from staff is always appreciated. Positive interactions help to make visitors feel welcome and comfortable.	Friendly Staff
Continue to have friendly front end people and maintain great working relationships with other parts of Jackson like fire & police and high schools and schools in general.	Friendly Staff

The current individuals running the programs are very cordial, accommodating and helpful. They are great!
The staff at the Community Center are great. They are just what Jackson needs to promote a friendly, welcoming community
Visit the community center 2-3 times per week, friendly staff, house keeping is very good
Doing a great job
Great job!
Great organization
I think the rec department, offers great programs and has a great staff.
I think you do a good job, keep it up and get even better
Just Thank You and keep up the good work D
Keep up good work
keep up the good work
keep up the great job
Keep up the great work- it's exciting to see survey's like these, knowing growth and enhanced experiences are on the horizon!
Keep up the great work.
Keep up the great work. We love our park across the street!
Nice work!! A big farmers market once or twice would be awesome!
Thank you
Thank you ,for maintaining the hickory park path this past winter free of ice and snow for walkers
thank you for all that you provide for our community!
thank you for all you do!
Thank you for reaching out for our feedback! I happened to find this on the website. I hope there's a concerted effort to get it out to the public for increased participation.
Thank you for your dedication and all that you do for our community!
Thank you to the hard working staff at Jackson community center
Thanks for all you do!
Thanks for all you do! Keep smiling and being friendly at the Community Center help desk!!!
Thanks!

Friendly Staff

Friendly Staff

Friendly Staff

Great Job

Great Job

Great Job

Great Job

Great Job

Great Job

Great Job

Great Job

Great Job

Great Job

Great Job

Great Job

Great Job

Great Job

Great Job

Great Job

Great Job

Great Job

Great Job

Great Job

Great Job

Great Job

Great Job

Clean the public bathrooms regularly. There was poop in the mens urinal for most if the summer/fall. We reported it to the desk person at the community center. My brother in law from Port Washington said he thought after 1 month it would have been cleaned, but after 3 months he brought it to our attention. The park workers obviously are not doing their job or there's a shortage of workers. You'd think when you stock up the bathrooms you'd make sure there clean.	Maintenance / Repair
Downtown area could be renovated to offer shops and restoration	Maintenance / Repair
Jackson park needs many improvements. Tee-ball field should be brought back to life and pavement needs to be redone.	Maintenance / Repair
Tennis courts need lots of attention	Maintenance / Repair
Bring the annual parade back. Such great memories of meeting old and new friends during it....and please please PLEASE keep the new tradition of Fireworks. I think you all do such a fabulous job, especially Renee. Don't know what we would all do without all of you! Thank you from the bottom of our hearts.	Missing Activities
I would like trick or treat back to Halloween night, as it once was.	Missing Activities
The parade should never have been stopped it was a family event.	Missing Activities
I can't think of any	None
If a new school gets built, let the community share some of its recreation spots	Other
The thing I would most like to see in Jackson is a library!! Doesn't have to be huge, but a quality community seems incomplete without one.	Other
Would like a better involvement with the volleyball operations.	Other
I would appreciate more activities for seniors. My husband and I participate at the Cedarburg Senior Center, as we aren't aware of any senior-focused activities in Jackson.	Variety
Would love .more options for seniors	Variety
N/A	
n/a	
no comments	
None	
None	
None	

None